

**PROJECT**  
one

**Assuring your change  
during and post COVID-19**

# Assuring your change

You've prioritised what should continue, now make sure it delivers

**Assurance is key to this because:**

- It will provide you with facts that could be the difference between success and failure
- You will have peace of mind that your personal commitments will be met
- You can't expect your programme directors to mark their own homework
- You will avoid bad spend later
- You must remain in control



**Assurance will give you:**

- Foresight to stay on track
- Confidence that your stakeholders are engaged
- Confirmation that you have the right team in place
- Validation of your plan and budget
- Clarity that all change is joined-up
- Confidence that the end product can and will be used

# Project One can help

Our unique experience and approach will give you the facts and foresight to keep your critical change programmes on track:



Change expertise

Get to the nub of any issues, quickly



Genuine independence

Call out the right thing to do



Bespoke solutions

Tailor the approach to your situation



Whole-team knowledge

Call on a huge depth of experience



Results focus

Define clear actions



Remote working

Lead virtual teams



Collaborative assurance

Work by your side



Capability uplift

Bring your team along the journey

# Our assurance approach

You will remain in control, with our team driving activity over four phases:

## Our team

- We generally deploy a team of two highly experienced change management consultants
- A member of our leadership team will align senior stakeholders and inject expertise
- Reviews usually last two or three weeks depending on programme and situation complexity
- We can run this work remotely, using individual and workshop style video calls



## Confirm

- Scoping the review and required outcomes
- Deploying expert capability
- Identifying key stakeholders



## Gather

- Tailoring proven assurance methods
- Working with your teams in a collaborative way
- Identifying root causes, using independent expertise



## Conclude

- Working with you, ensuring your agenda is met
- Documenting findings and actions
- Identifying quick wins



## Validate

- Assigning clear ownership to actions
- Communicating findings and actions with stakeholders
- Agreeing next steps

# Our assurance experience

We have given the power of foresight to many of our customers, bringing them success and avoiding bad spend, examples include:

**Leading Financial Services Provider**

**New premium product launch:**

- FCA requested a do-ability review given strategic imperative
- 8 critical actions agreed across 10 assessment areas
- Programme passed regulatory review and launched to new plan

**Specialised Healthcare Insurer**

**Core systems replacement:**

- New CIO wanted an independent view on state of the programme
- 14 intervention actions agreed
- Enabled programme to progress into the delivery phase and on to successful implementation

**Leading Global Telco**

**Critical customer mobile app:**

- Business confidence was low and costs were increasing
- 19 critical actions agreed
- Resulting app had a sharper customer focus and was delivered at a significantly lower cost

# Who we are

**We are a leading, independent consulting business specialising in change:**

- We are change experts; we make the complex simple
- We have extensive global experience and bring insight across all industries and sectors
- We support large organisations with complex change and ambitious businesses undergoing transformation
- We provide a comprehensive set of change services to accelerate and de-risk your change investments
- We work in close partnership with our customers, focusing on clear outcomes and building your in-house capability
- We build long lasting partnerships, based on trust

# PROJECT one



**Rolls-Royce** **BAE SYSTEMS**



**SHOP  
DIRECT**



**AstraZeneca** 

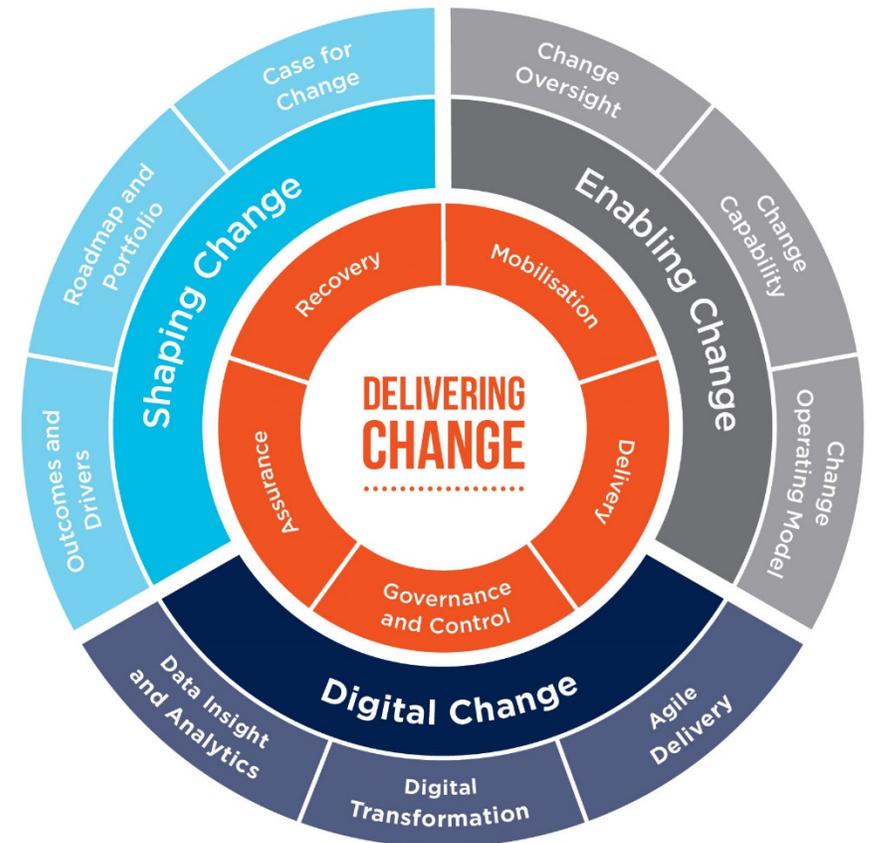
**We support organisations across all sectors,  
working both in the UK and internationally**

# What we do

## We help ambitious organisations to change, thrive and grow

As specialists in change and transformation, we offer an end-to-end service, working alongside you at every stage of your journey:

- Shaping Change: translating strategic ambitions into clear change plans
- Delivering Change: ensuring change remains on track, delivering the required business outcomes
- Enabling Change: improving your own organisation's change capability
- Digital Change: delivering the foundations that will drive your digital strategy



# External recognition



Special recognition for:

**Digital Transformation, and Organisation and Change**

Voted by our customers and peers.



Recognised as a:

**A UK Best Workplace**

**Centre of Excellence in Wellbeing**

Independent accreditation via anonymous employee survey.



Ranking in 3<sup>rd</sup> place:

**Fastest International Growth**

Independent comparison of 200 mid-market organisations.



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