

# PROJECT one

**Assessing change  
'do-ability' as part of  
business continuity planning**

# Change do-ability

**Ensuring your business areas can cope with the level of ongoing change; especially critical in business continuity situations**

- Hard decisions will need to be made on which plates to stop spinning, which to pause or continue
- This isn't a straight forward task; it needs up-front investment to get an accurate and up to date view.
- It must be dynamic, integrating new information as it arises

**There are four key questions you need to answer to ensure your BAU operations are not compromised:**

- What is the impact on each functional area of the in-plan change programmes?
- To what extent can each functional area cope with the various demands and aspects of each change?
- What actions does each area need to take?
- What needs to stop?

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## **Our Project One team can help:**

- Experienced consultants, used to dealing with difficult, stressful situations, with lots of ambiguity
- Used to working remotely, orchestrating virtual teams working in different (often global) locations
- With proven tools and techniques that will give this a fast and accurate start
- Trusted to step in at a senior level
- Easy to engage and can be mobilised quickly to support you for as long as you require

# Our approach

We take the following steps to completing the required business impact assessment



# Examples of our experience

## Do-ability of transformational change

### Large Online Retailer

- Set-up a network of change agents across all business functions
- Determined what involvement was needed from each area to deliver the transformation required
- Understood the impact on the areas of each of the changes across people, process and organisation
- Created change plans and heatmaps to drive the required actions to ensure do-ability

## Business resource assessment

### Multinational Utilities Company

- Worked with seconded Business Process Leads and Owners to understand change implications
- Managed injection of external expertise via Functional Consultants from SI
- Undertook rigorous quantification of business resource requirements to implement the solution effectively
- Tightened up sign-off of business design and impact

## Business impact across functions

### Large UK Retailer

- Determined the required business change approach to enable the launch of the revamped membership proposition
- Worked with each business area to determine the part they needed to play to make this happen
- Ensured that the business areas could cope with the activity required alongside other change and ongoing BAU work

# Who we are

**We are a leading, independent consulting business specialising in change**

- We are change experts; we make the complex simple.
- We have extensive global experience and bring insight across all industries and sectors.
- We support large organisations with complex change and ambitious businesses undergoing transformation.
- We provide a comprehensive set of change services to accelerate and de-risk your change investments.
- We work in close partnership with our customers, focusing on clear outcomes and building your in-house capability.
- We build long lasting partnerships, based on trust.

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**Rolls-Royce** **BAE SYSTEMS**



**SHOP  
DIRECT**



**AstraZeneca** 

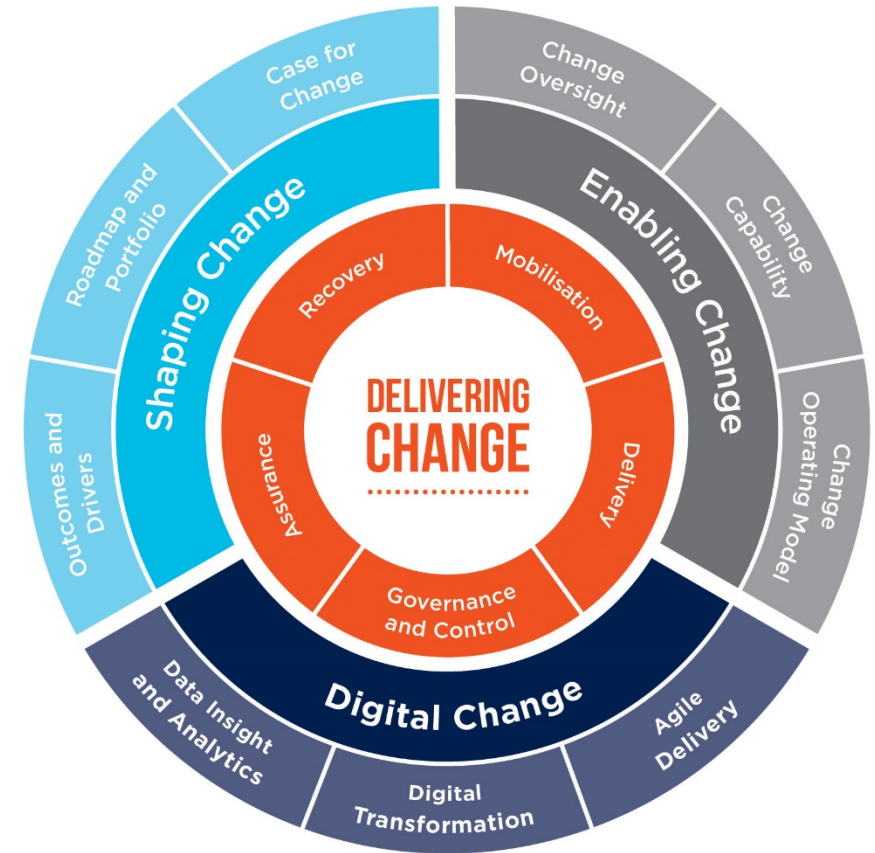
**We support organisations across all sectors,  
working both in the UK and internationally.**

# What we do

We help ambitious organisations to change, thrive and grow

As specialists in change and transformation, we offer an end-to-end service, working alongside you at every stage of your journey.

- Shaping Change: translating strategic ambitions into clear change plans
- Delivering Change: ensuring change remains on track, delivering the required business outcomes
- Enabling Change: improving your own organisation's change capability
- Digital Change: delivering the foundations that will drive your digital strategy.



# External recognition



Special recognition for:

**Digital Transformation, and Organisation and Change**

Voted by our customers and peers.



Recognised as a:

**A UK Best Workplace**

**Centre of excellence in Wellbeing**

Independent accreditation via anonymous employee survey.



Ranking in **3<sup>rd</sup>** place:

**Fastest International Growth**

Independent comparison of 200 mid-market organisations.



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