

**PROJECT**  
one

**Supporting  
Government and the  
Public Sector**

# The current context

These are unprecedented times for our country which are putting additional demands on Public Sector bodies

- Front-line NHS hospitals responding to the increased demand of critically ill patients
- Supporting NHS services attempting to meet increased requirements for equipment, such as PPE and ICU beds, to meet this demand
- Police managing law and order within the emergency measures that have been put in place
- The FCO and other agencies responding to the need to repatriate UK citizens from abroad
- Central government departments, such as HMRC, stepping up to the plate to implement new processes and systems to underpin the range of government support schemes that have been put in place.

All of this places significant pressure on the continued delivery of vital change and transformation plans across Government and the wider Public Sector.



**There is a need to deal with this by:**

- Ensuring departments can cope with a level of ongoing change; especially critical in business continuity situations
- Identifying the impact of the current situation on change programmes and the operational and functional within departments
- Making hard decisions on which change plans to stop, which to pause and which to continue
- Driving on-going change and transformation.

# Our perspective

## Providing experienced, calm leadership to help you drive change

In our experience we have seen many organisations struggle with complex change and transformations. There are several common challenges:

- **Be ready for change** – Identify early the support you need to ensure your organisation is set up to succeed
- **Understand the leadership you need** – Bring in key people who know what works and what does not
- **Focus on the outcome, not the process** - Tailor the correct approach to deliver the outcomes the organisation needs
- **Exploit your core capabilities** – Understand where you have strength in depth, and where you need support
- **Embed full ownership** – Ensure full involvement across the organisation, senior business alignment and understanding.



## Our Project One team can help:

- Experienced consultants, used to dealing with difficult, stressful situations, with lots of ambiguity
- Used to working remotely, orchestrating virtual teams working in different (often global) locations
- With proven tools and techniques that will give this a fast and accurate start
- Trusted to step in at a senior level
- Easy to engage and can be mobilised quickly to support you for as long as you require.

# Examples of our public sector experience

## Crisis Supply Chain Delivery

### Implementation Body of Government

In response to the COVID-19 pandemic, Project One is supporting this organisation in:

- Pragmatically scaling up the distribution of Personal Protection Equipment and the components that make up Intensive Care beds across England and Wales
- Ensuring disparate suppliers across the country are aligned
- Maintaining delivery urgency, pace and resolving hot-issues.

## Organisational Landscape Review

### Arm's Length Body Nuclear Industry

Commissioned via the Nuclear Skills Strategy Group to undertake a review of the organisational landscape:

- Conducting 20+ strategic interviews with organisations and employer companies
- Undertaking analysis and mapping against the delivery of the Nuclear Skills Strategic Plan
- Developing findings and recommendations for improvement.

## Data Programme Review

### Regulator Aviation Industry

Led the review of the Big Data Programme – maximising the use of digital intelligence to enhance their insight for better risk regulation:

- The review compared progress with five common causes of failure for this type of programme
- The outcome of the review was 23 recommendations – nine were critical to action in the short-term.

# Examples of our related experience

## Defining the Transformation Roadmap

### Large Utilities Provider

Shaped the transformation agenda in response to the regulatory cycle:

- Defined the change portfolio and mobilised the transformation programmes to deliver the new strategy for the Wholesale business
- Developed the roadmap for transformation and the integrated delivery plan
- Ran the strategic portfolio and led key programmes.

## Managing Change Delivery

### Global Defence Organisation

Design of the IT shared service portfolio and project management (PPM) function:

- Maturity assessment and future state operating model design
- PPM Role definition and core process design
- Developed and mobilised a two-year transformation plan
- Periodic maturity assessments to guide focus and internal priorities.

## Developing Change Capability

### Large Energy and Services Supplier

Supported the design and implementation of a new function for transformational change:

- Implemented a practice model to organise and drive the uplift of change capabilities
- Provided an interim Head of Operations Architecture to lead and mobilise this new function
- Supported the shaping of the emerging change programmes.

# Who we are

We are a leading, independent consulting business specialising in change

- We are change experts; we make the complex simple
- We have extensive global experience and bring insight across all industries and sectors
- We support large organisations with complex change and ambitious businesses undergoing transformation
- We provide a comprehensive set of change services to accelerate and de-risk your change investments
- We work in close partnership with our customers, focusing on clear outcomes and building your in-house capability
- We build long lasting partnerships, based on trust.

# PROJECT one



Rolls-Royce

BAE SYSTEMS



easyJet

TESCO

AstraZeneca 

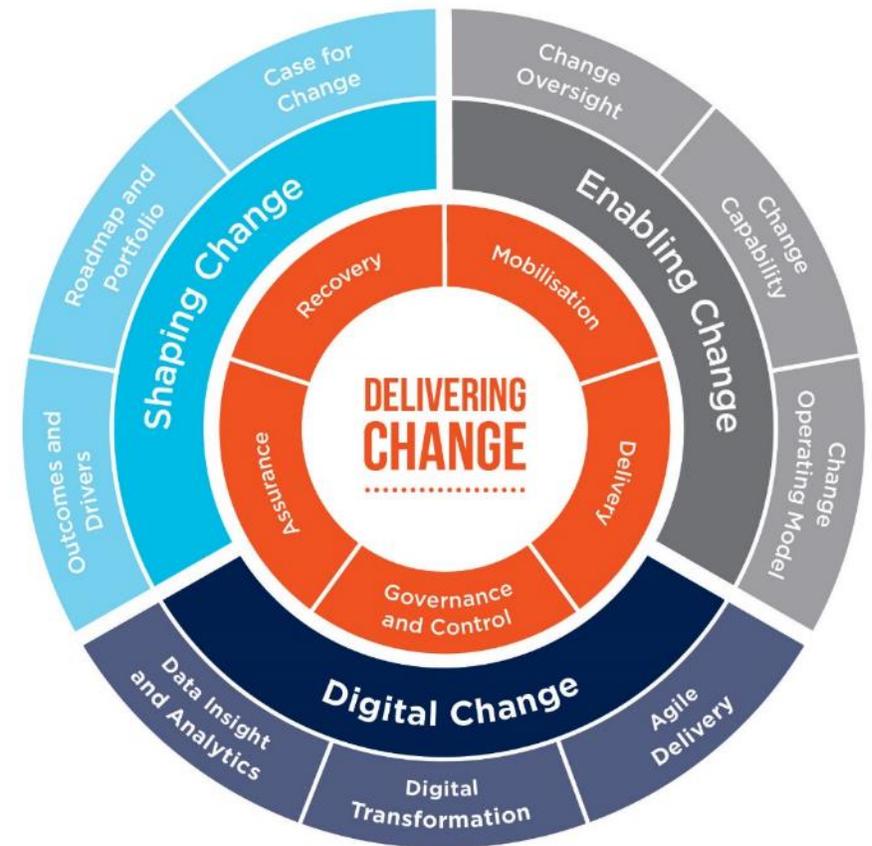
We support organisations across all sectors,  
working both in the UK and internationally.

# What we do

## We help ambitious organisations to change, thrive and grow

As specialists in change and transformation, we offer an end-to-end service, working alongside you at every stage of your journey.

- **Shaping Change:** translating strategic ambitions into clear change plans
- **Delivering Change:** ensuring change remains on track, delivering the required business outcomes
- **Enabling Change:** improving your own organisation's change capability
- **Digital Change:** delivering the foundations that will drive your digital strategy.



# External recognition



Special recognition for:

**Digital Transformation and Organisation and Change**

Voted by our customers and peers.



Recognised as a:

**A UK Best Workplace**

**Centre of Excellence in Wellbeing**

Independent accreditation via anonymous employee survey.



Ranking in 3<sup>rd</sup> place:

**Fastest International Growth**

Independent comparison of 200 mid-market organisations.